



Key SHIP Information for the Medical/Health Neighborhood SHIP Communications – V1.0

Partner Logo Space

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Primary Audience: Medical/Health Neighborhood

Secondary Audience: PCMHs

For use by: PHD SHIP Team and PHD Division staff, RC members and co-chairs, medical and non-medical members of the IHC, primary care provider members of the IHC, and Healthcare Association members of the IHC.

Version: 1.0 (01/2016) **DRAFT**

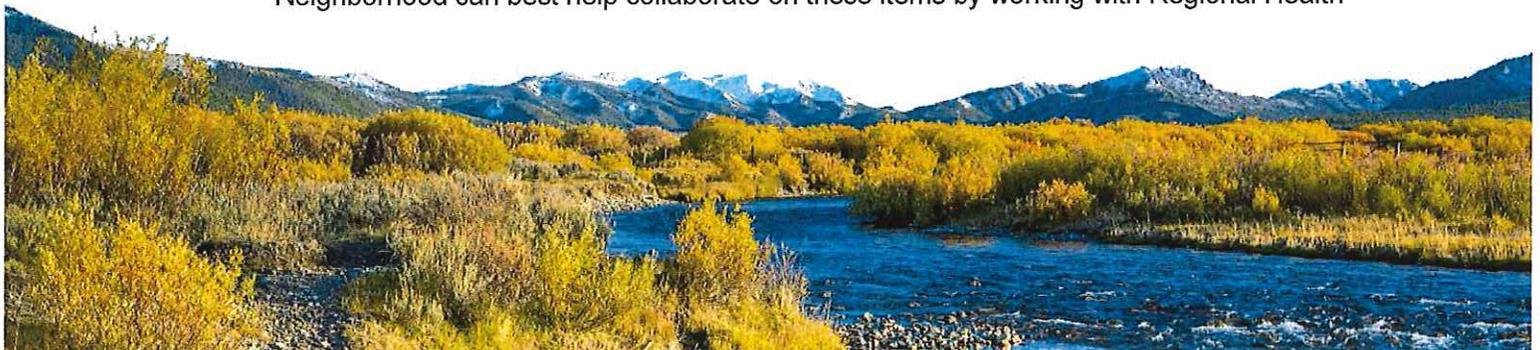
SECTION 1: SOCO (Single Overriding Communications Objective)

Your patients and practice will improve through better coordination between primary care services, and the services they receive from the entire Medical/Health Neighborhood.

- Through the Patient Centered Medical Home (PCMH) model, care for your patients will be carefully coordinated between your services, their primary care services in the PCMH and other specialty care and community services delivered by providers in the Medical/Health Neighborhood.
- Your patients will benefit from care delivered by a PCMH team of healthcare practitioners who address the patient's total health needs, coordinate their care, and engage the individual as an active participant in improving their own health.
- As part of the Medical/Health Neighborhood, you will benefit from this model by having the right patients come to you, for the right reason, at the right time.

As a member of the Medical/Health Neighborhood, we need your help developing better mechanisms for referrals, processes to exchange information, and care coordination that will improve Idaho's healthcare system for your patients/clients and your practice/organization.

- The Medical/Health Neighborhood is a clinical-community partnership that includes the medical, social, and public health supports necessary to enhance health and the prevention of disease.
- The Medical/Health Neighborhood can include: medical specialists; community services such as food, housing and transportation providers; dietitians; behavioral health specialists; home health providers; dental professionals; and community health workers (CHW), community health emergency medical services (CHEMS), education providers, social service organizations, etc. that provide wrap-around, community level support for the PCMH and its patients to achieve better health outcomes and wellness.
- The PCMH consists of primary care practices and serves as the patient's primary "hub." PCMH teams help coordinate health care delivery with the Medical/Health Neighborhood.
- Input from the Medical/Health Neighborhood on referrals, exchange of information and coordination practices is critical to improve care. Members of the Medical/Health Neighborhood can best help collaborate on these items by working with Regional Health



Collaboratives (RCs). The Idaho Healthcare Coalition (IHC) is establishing seven RCs to provide local support for the health system transformation.

SECTION 2: Additional Messages

Idaho is implementing the PCMH model based on our positive experience with the PCMH pilot.

- Idaho chose the PCMH model because the State has already piloted this model through the Idaho Medical Home Collaborative (IMHC) and found it provided better healthcare and reduced costs. The two-year PCMH pilot under the IMHC transformed 36 primary care practices into PCMHs that served 9,000 patients with chronic conditions.
- Idaho anticipates implementation of the SHIP Model will save overall Idaho's healthcare system, including both public and private payers, up to \$89 million over three years by reducing high-cost services, such as inappropriate emergency department use and avoidable hospital admissions, and providing better coordinated care to Idaho's population through PCMHs.

Supporting Facts: The PCMH pilot that began in January 2013 produced \$2.4 million in savings for Idaho's Medicaid program each year of the project.

SECTION 3: Background

- The State Innovation Models (SIM) Initiative is a federal program operated by the Center for Medicare and Medicaid Innovation (CMMI), under the Centers for Medicare and Medicaid Services (CMS). The SIM Initiative provides grants to states to design, then test new payment and service delivery models to achieve broad, statewide health system transformation that improves healthcare outcomes and reduces costs.
- In April 2013, CMMI awarded the IDHW with a "model design" grant to develop a SHIP. Idaho used the grant to design a SHIP Model that will transform the State's healthcare system from volume to value, driven by improved health outcomes through PCMHs. A PCMH model of care focuses on comprehensive care, patient-centeredness, coordinated care, accessible services, quality and safety.
- The IHC was formed in 2013 to oversee the development of the SHIP Model. The IHC is comprised of stakeholders from across the State, and includes primary care doctors, specialty providers, Medicaid, Idaho's largest private payers, advocates, and PHD staff. The IHC established two overarching goals for the SHIP Model to achieve:
 - 1) Improve Idahoan's health by strengthening primary and preventive care through the patient centered medical home, and
 - 2) Evolve from a fee-for-service, volume-based payment system of care to a value-based payment system of care to a value-based payment system that rewards improved health outcomes.
- In December 2014, Idaho was one of 11 states to receive a four-year "model test" grant to implement the model design. Idaho's grant totaled nearly \$40 million. In 2015, Idaho started preparing for the "model test" implementation, which will begin in February 2016. The SHIP grant is sponsored by Governor Otter, and managed by IDHW. The IHC continues to meet monthly to oversee the implementation of the model and transformation of Idaho's healthcare system.