

A long-term approach for a lifetime of health.

Your medical home team is dedicated to being your trusted partner in health and healthcare.

What can a **PATIENT CENTERED MEDICAL HOME** do for me?

- **Provide you with better, more personalized care**, because your healthcare team knows you and your health history.
- **Guide you through the complex healthcare system** to help you get the care you need either from us or others.
- **Offer you better access to care** that is coordinated between your doctor, hospitals, and specialists.

Your healthcare team will partner with you to live healthier continuously rather than only reacting to illness and/or injury. A medical home increases your access to care and coordinates your care within our office, hospitals and your specialists.



YOUR ROLE AS A PATIENT in a medical home

- Be an active participant on your healthcare team
- Write down a list of concerns and questions so we can talk about them
- Provide us with a list of all medications including those over the counter so we can help prevent interactions
- Call us before you go to an Emergency Room or hospital, or at least let us know as soon as possible that you've gone
- When you go elsewhere make sure to tell them who your primary care provider is and authorize them to share the information from the visit
- Take care of your health



be informed about and involved in your healthcare decisions

OUR ROLE AS YOUR HEALTHCARE TEAM in a medical home

- Provide a safe environment to talk about confidential concerns
- Offer responses to ALL your questions and concerns at each appointment
- Work with you in partnership, using shared decision making, to manage your health
- Serve as the quarterback of your healthcare team, coordinating care both inside and outside the practice
 - Inform you of the services offered within the practice

